

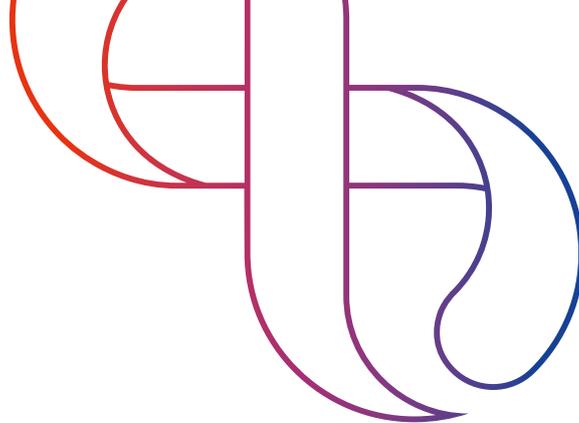
Flow 

# Creating a digital patient flow journey

Servelec   
Together for Digital Care



# Flow



In many hospital departments, the measure of performance is dependent on the way patient flow and the supply and demand of beds is managed.

The efficient management of patient flow impacts the safe and efficient functioning of the service, especially during periods of high demand for beds.

Servelec's patient flow and bed management solution, Flow, supports care professionals to deliver the right care to the right patient, at the right time.

The modern solution works on digital whiteboards and mobile devices to create the right environment for care settings to standardise data capture, digitally manage the supply and demand of beds and provide timely information so teams can work collaboratively to deliver safe and effective care to patients.

## Key benefits:

- **Enhances working practices** - improve patient safety and experience with innovative patient flow technology.
- **Reduces risks** - remove paper-based processes and promote safer wards.
- **Improves the quality of care** - enhance the patients' experience of joined up care.
- **Empowers frontline workers** - improve communication and user engagement with access to up-to-date information in real-time.
- **Reduces overall length of stay** - minimise delays in the communication and activity across multidisciplinary teams.



**Servelec's Flow solution has enabled nurses to admit, transfer and discharge patients in real-time which, for the first time, allows an accurate 24/7 patient census. The modern user-friendly interface encourages nurses to keep patient census up-to-date and record pertinent information on their patients.**



---

Servelec's Flow solution provides a real-time view of bed occupancy to help improve the quality of patient care, reduce risk and save time. Flow interfaces with the existing patient administration systems and departmental solutions to provide a seamless and intuitive user experience.

### Key features

---

- View bed state across the hospital, at a glance, in a dashboard format
- Ensures that patients of concern are attended by the Hospital at Night Team with notes and tasks assigned and highlighted.
- Locate patients easily and quickly by using multiple filters to select patient lists.
- Identify patients at any stage of the process in real-time using tracking screens to monitor demand and bottlenecks.
- Manage admissions, transfers and discharges in real-time.
- See a visual display of the estimated discharge date and use the discharge planning tool to display a countdown to the day of departure.
- Add vital information quickly and efficiently against each patient's record.
- Access to alerts, task management, clinical noting, custom forms and single click integration tools.

### Go paperless

---

Servelec's Flow solution removes the need for paper-based processes as the system is managed on a digital whiteboard, as well as on a mobile device. The whiteboard enables clinicians to see at a glance the status of patients on their wards. This includes seeing the status of interventions the patient is receiving, for example if a physiotherapy referral is active. Flow helps to drive your care setting's digital strategy and provide an experience of joined up care for patients.

### Deliver a safer patient journey

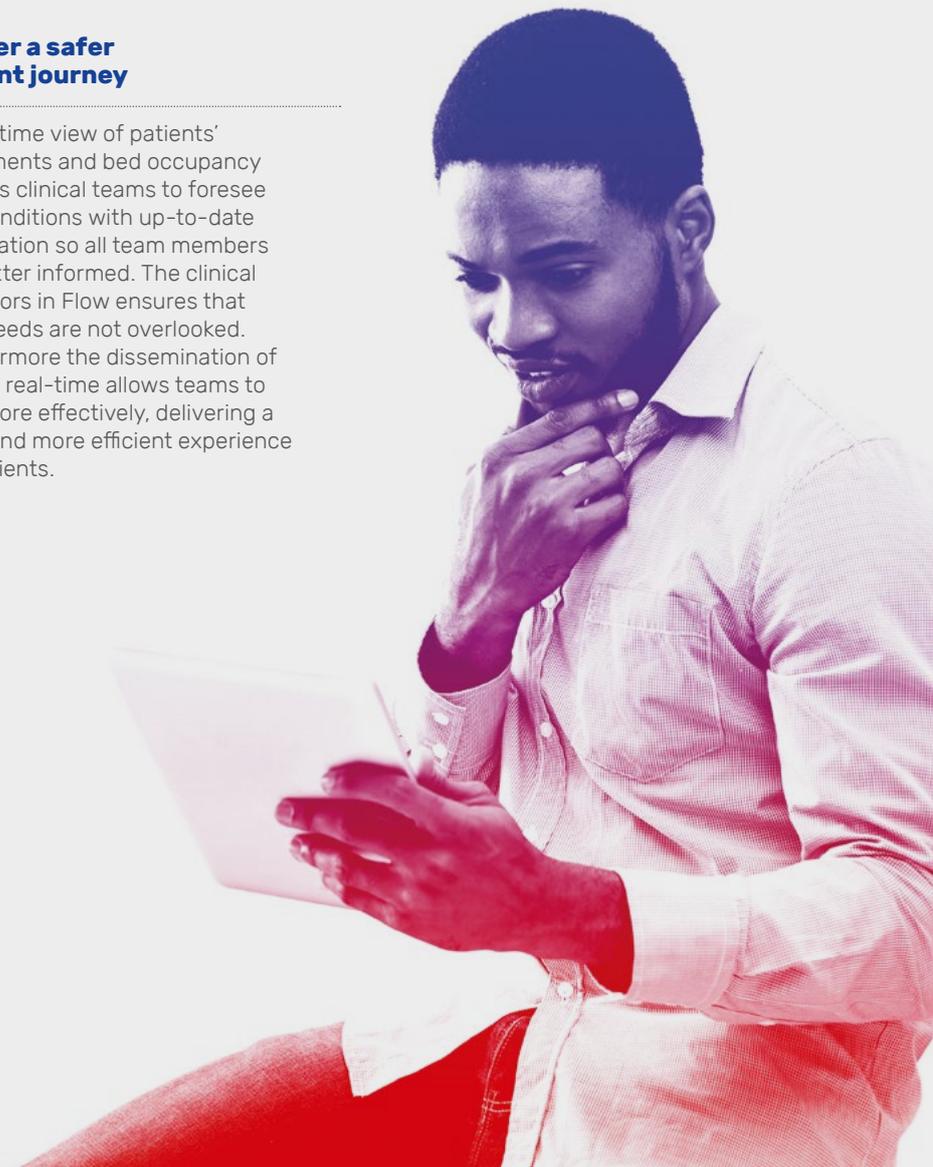
---

A real-time view of patients' movements and bed occupancy enables clinical teams to foresee bed conditions with up-to-date information so all team members are better informed. The clinical indicators in Flow ensures that care needs are not overlooked. Furthermore the dissemination of data in real-time allows teams to plan more effectively, delivering a safer and more efficient experience for patients.

### Achieve greater efficiencies

---

Flow helps to drive improvements in communication and efficiency across the care setting. The innovative patient flow solution maximises bed capacity, delivers time savings and reduces waiting times for care processes. The combination of benefits helps to create a collaborative environment for teams to work together and feel empowered to deliver safe and effective patient care.



## Get in touch

---

To learn more about the Flow solution, please call our team on

---

→ 01246 437573

---

or email

---

→ [info@servelec.co.uk](mailto:info@servelec.co.uk)